

Services And Performance

Universal agrees to provide to Client certain public and non-public information (herein collectively referred to as an "Information Product") in accordance with requests for such information. If the Information Product requested by Client is a credit report, then Client shall be subject to and shall comply with the additional requirements as set forth on an Addendum to this Agreement. Universal will use commercially reasonable efforts to provide Information Products requested by Client, however Client acknowledges that Universal may be unable to provide Information Products in response to all requests. Client understands that based on a variety of legal and account credentialing requirements, Client may not be eligible to receive all services offered by Universal and that Universal may, in its sole discretion, decline to provide services to Client. Requests may be in written form or by electronic means as permitted by Universal from time to time.